

Saviynt Certified IGA Administrator (SCIA)

Exam Preparation Guide

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Introduction

The Saviynt Certified IGA Administrator (SCIA) examination is an intermediate-to-advanced level certification designed for professionals responsible for administering and optimizing the Saviynt Identity Cloud platform. It equips learners with the expertise to configure, manage, and secure complex identity environments with confidence.

Candidates are expected to bring hands-on experience in identity administration, including authentication, connector management, policy configuration, and advanced troubleshooting, enabling them to effectively maintain and enhance enterprise identity operations.

This certification validates an individual's ability to:

- Explain the basics of troubleshooting in Saviynt, including interpreting logs and resolving common issues.
- Configure and manage authentication mechanisms to secure access to the Saviynt platform.
- Recognize the maintenance of the identity repository, including user data and attributes.
- Define and manage policies such as birthright, technical rules, and JML.
- Configure and monitor Saviynt connectors to integrate with external systems and applications.
- Explore Saviynt Identity Cloud settings and how they influence Saviynt's behaviour.
- Apply how to manage SAV roles and implement delegation features for effective administration.

- Navigate and utilize the Job Control Panel to schedule and monitor jobs.
- Configure and manage the Access Request System (ARS), including request and approval workflows.
- Discover how to manage and monitor tasks.
- Perform key administrative functions, including reviewing logs and using audit trails for investigations.
- Leverage Analytics and Control Center to generate actionable insights and compliance reports.
- Describe the process of archiving and transporting configurations across environments.

Minimally Qualified Candidate

Candidates should have:

- 6-9 months of hands-on experience with Saviynt Identity Cloud
- Recommended roles:
 - Saviynt Administrators
 - IAM Administrators
 - Identity Engineers

Recommended General IT Knowledge

- Basic IAM concepts
- Understanding of authentication (SSO, SAML)
- Familiarity with enterprise applications and directories

Exam Pre-requisite

It is mandatory to complete the **Saviynt IGA L100 training**, either in the classroom or self-paced, before scheduling the exam.

Exam Delivery

This is an online proctored exam delivered through ProctorU. To make an exam reservation, please visit the [ProctorU Website](#).

Go to [ProctorU Test-Taker Library](#) for certification exam requirements.

Exam Content

Question Types

There are various types of questions on the examination:

- **Multiple choice:** One correct response and three incorrect responses (distractors).
- **Multiple response:** Has two or more correct responses out of four options.
- **Scenario-Based:** Based on a given scenario/use case, it will have one or more correct responses out of four options.

Select one or more responses that best complete the statement or answer the question. Distractors, or incorrect answers, are response options that an examinee with incomplete knowledge or skill would likely choose. However, they are generally plausible responses that fit in the content area defined by the test objective. Unanswered questions are scored as incorrect; there is no negative marking.

Survey Questions

Your examination may include a few survey questions placed on the test to gather statistical information.

Exam Duration

The Saviynt Certified IGA Administrator examination contains 50 multiple-choice questions and lasts 2 hours.

Exam Results

The Saviynt Certified IGA Administrator is a pass-or-fail exam. It is scored against a minimum standard established by Saviynt professionals guided by certification industry best practices and guidelines. Your results for the examination are reported as a score from 50 to 500, with a minimum passing score of 60%. Your score shows how you performed on the examination and whether you passed.

Your score report contains a table of classifications of your performance at each section level. This information is designed to provide general feedback concerning your examination performance. The examination uses a compensatory scoring model, meaning you do not need to “pass” the individual sections, only the overall examination. Each section of the examination has a specific weighting, so some sections have more questions than others.

Saviynt Certified IGA Administrator (SCIA) – FAQs

What is SCIA?

The Saviynt Certified IGA Administrator (SCIA) examination is an intermediate-to-advanced level certification for the Saviynt Identity Cloud platform. It validates a professional's ability to administer, configure, troubleshoot, and optimize identity security operations within Saviynt.

Who should earn the SCIA certification?

This certification is designed for Saviynt Administrators, IAM Administrators, and Identity Engineers responsible for managing and maintaining Saviynt Identity Cloud environments. Candidates should have 6–9 months of hands-on experience with Saviynt Identity Cloud and a solid understanding of IAM concepts, authentication technologies, enterprise applications, and directory services.

What is the best way to prepare for the SCIA exam?

The preparation is generally a 3-step process:

- Complete the mandatory Saviynt IGA Level 100 (L100) training, either through instructor-led or self-paced learning.
- Complete the Saviynt IGA for Administrators self-paced training.
- Gain hands-on experience administering Saviynt Identity Cloud, including authentication configuration, connector management, policy administration, access request workflows, job monitoring, troubleshooting, and reporting.

Important Note:

The Saviynt IGA for Administrators training provides a comprehensive overview of the features and functionality covered by the certification and serves as a useful guide for identifying areas from which exam questions may be drawn. However, the certification exam evaluates candidates at a significantly deeper and more advanced level than the training content. Questions are designed to assess practical administration skills, troubleshooting abilities, and real-world implementation knowledge, and therefore are not directly aligned with the training material.

What are the prerequisites for taking the SCIA exam?

- Saviynt IGA Level 100 (L100) training (instructor-led or self-paced)
- Saviynt IGA for Administrators self-paced training

How is the SCIA exam delivered?

The SCIA examination is delivered online through ProctorU as a remotely proctored exam. Candidates must schedule their exam through the ProctorU platform and ensure they meet all testing requirements before the exam date.

What is the exam format?

The examination consists of 50 questions and includes:

- Multiple-choice questions
- Multiple-response questions
- Scenario-based questions

The exam duration is 2 hours.

What is the passing score for the SCIA exam?

The examination is scored on a scale of 50–500, with a minimum passing score of 60%. The exam follows a compensatory scoring model, meaning candidates are evaluated on their overall performance rather than requiring a passing score in each individual section.

How long is the SCIA certification valid for?

The certification is valid for two years from the date of passing the exam.

Content Outline

The table below lists the main exam topics and their weightings. It is not a comprehensive list of the examination's content.

Section	Topic	# of questions
01	Introduction to Saviynt for Administrators	2
02	Basic Troubleshooting for Administrators	3
03	Manage Authentication	4
04	Identity Repository Management	5
05	Manage Policies	4
06	Manage Connectors	6
07	UI Customization and SMTP Management	3
08	Manage Delegation	3
09	Job Control Panel Management	4
10	Access Request System Management	5
11	Manage Tasks	3
12	Admin Functions and Logging	3
13	Manage Analytics and Control Center	2
14	Archival and Transport Management	3
Total -----		50

Section 1 – Introduction to Saviynt for Administrators

Objective 1.1 – Introduction to Saviynt for Administrators Overview

- 1.1.1 – Introduction to Saviynt for Administrators Overview
- 1.1.2 – Role of a Saviynt Admin
- 1.1.3 – Forums and Saviynt Exchange Overview
- 1.1.4 – Best Practices for Ticket Logging

Section 2 – Basic Troubleshooting for Administrators

Objective 2.1 – The PAIR Troubleshooting Methodology

- 2.1.1 – The PAIR Troubleshooting Methodology
- 2.1.2 – Accessing Logs Using Log Viewer
- 2.1.3 – Search and Narrow Down Logs
- 2.1.4 – Troubleshooting Best Practices

Section 3 – Manage Authentication

Objective 3.1 – Authentication Fundamentals

- 3.1.1 – Authentication Fundamentals
- 3.1.2 – Native Authentication
- 3.1.3 – Single Sign-On Administration
- 3.1.4 – Troubleshooting SAML SSO
- 3.1.5 – Using SAML Tracer Tool
- 3.1.6 – SSO Best Practices

Section 4 – Identity Repository Management

Objective 4.1 – User Management

- 4.1.1 – User Management
- 4.1.2 – User Group Management
- 4.1.3 – Password Policy Management
- 4.1.4 – Role Management
- 4.1.5 – Application Management
- 4.1.6 – Identity Repository Management Best Practices

Section 5 – Manage Policies

Objective 5.1 – Policies Overview

- 5.1.1 – Policies Overview
- 5.1.2 – Manage Technical Rules
- 5.1.3 – Manage User Update Rules
- 5.1.4 – Analyze Execution Trail
- 5.1.5 – Policies Best Practices and Troubleshooting

Section 6 – Manage Connectors

Objective 6.1 – Connectors Overview

- 6.1.1 – Connectors Overview
- 6.1.2 – Active Directory Connectors
- 6.1.3 – Database Connectors
- 6.1.4 – REST Connectors
- 6.1.5 – Connectors Best Practices

Section 7 – UI Customization and SMTP Management

Objective 7.1 – Saviynt User Interface Customization

- 7.1.1 – Saviynt User Interface Customization
- 7.1.2 – SMTP Management
- 7.1.3 – Best Practices for SMTP Management

Section 8 – Manage Delegation

Objective 8.1 – Delegation Overview

- 8.1.1 – Delegation Overview
- 8.1.2 – Do Not Disturb Delegate
- 8.1.3 – Delegation Best Practices

Section 9 – Job Control Panel Management

Objective 9.1 – Job Control Panel Fundamentals

- 9.1.1 – Job Control Panel Fundamentals
- 9.1.2 – Manage Jobs
- 9.1.3 – Explore Job History
- 9.1.4 – Analyze Job Logs
- 9.1.5 – Job Control Panel Configurations
- 9.1.6 – Job Control Panel Best Practices

Section 10 – Access Request System Management

Objective 10.1 – Access Request System Overview

- 10.1.1 – Access Request System Overview
- 10.1.2 – Workflow Management
- 10.1.3 – Manage Email Templates
- 10.1.4 – Access Request Objects
- 10.1.5 – Custom Forms
- 10.1.6 – Binding Variables
- 10.1.7 – Access Request System Best Practices

Section 11 – Manage Tasks

Objective 11.1 – Task Fundamentals

- 11.1.1 – Task Fundamentals
- 11.1.2 – Tasks Notifications
- 11.1.3 – Manage Pending Tasks
- 11.1.4 – Manage Completed Tasks
- 11.1.5 – Common Task Errors and Status Codes
- 11.1.6 – Best Practices for Managing Tasks

Section 12 – Admin Functions and Logging

Objective 12.1 – Admin Functions Overview

- 12.1.1 – Admin Functions Overview
- 12.1.2 – Analyze Saviynt Identity Cloud Usage
- 12.1.3 – Analyze Audit Trail
- 12.1.4 – Certificate Management
- 12.1.5 – Data Analyzer
- 12.1.6 – Admin Functions and Logging Best Practices

Section 13 – Manage Analytics and Control Center

Objective 13.1 – View Analytics Reports

- 13.1.1 – View Analytics Reports
- 13.1.2 – Schedule and Manage Reports
- 13.1.3 – Control Center Overview
- 13.1.4 – Analytics and Control Center Best Practices

Section 14 – Archival and Transport Management

Objective 14.1 – Archival Policy

- 14.1.1 – Archival Policy
- 14.1.2 – Archive Objects Using Archival Job
- 14.1.3 – Transport Overview
- 14.1.4 – Export and Import Transport Packages
- 14.1.5 – Archival and Transport Best Practices

Sample Questions

Sample questions presented here are examples of the types of questions candidates may encounter and should not be used as a resource for exam preparation.

Sample Question 1

A team is preparing to migrate several workflows and security system configurations to a production environment using the Transport feature. To reduce the risk of deployment issues and ensure compliance with change management processes, which approach should the team follow?

Options:

- A. Test the transport in a sandbox environment before production deployment and use a transport approval workflow.
- B. Deploy the transport package directly to production and document dependencies afterward.
- C. Skip approval workflows if the transport package has already been tested by a developer.
- D. Deploy the package immediately and resolve dependency issues if they occur in production.

Sample Question 2

An administrator is configuring STATUS_THRESHOLD_CONFIG for a connector. A status value of "512" can indicate _____

Options:

- A. activeStatus
- B. inactiveStatus
- C. lockedStatusMapping
- D. accountThresholdValue

Recertification Policy

Saviynt certification is valid for 24 months from the date of issue. To maintain the certification, the learner must complete a minimum of CPE training hours, including attending the Time-to-Value (TTV) workshop and completing new release summary videos. The recertification period opens 60 days before the expiry date of the certification. During the 60-day recertification period, you must submit proof of completing the minimum CPE training hours.

Also, passing a higher-level certification exam automatically renews the expiration date of the lower-level exam. The new expiry date of the lower-level exam will match the expiry date of the higher-level exam. For example, passing the Saviynt Certified Advanced Professional exam automatically renews the expiration date of the Saviynt Certified Professional Exam if you took that earlier.

Exam Fee

The exam cost will be USD 300. The cost is valid for only one attempt.

Exam Content Contributors

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For more information, visit: <https://saviynt.com/university>

Visit the [ProctorU Test-Taker Library](#) for certification exam requirements

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