# Saviynt University

# Saviynt Certification Program FAQs

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## General Questions:

**Are there any mandatory training requirements before taking a Saviynt certification exam?**

Yes, each Saviynt certification exam has specific training prerequisites. For instance, to take the Saviynt Certified IGA Professional exam, you must complete the IGA Level 100 training, which can be done in a classroom or self-paced format. Similarly, to qualify for the Saviynt Certified Advanced IGA Professional exam, you must complete the IGA Level 200 training, also available in either a classroom or self-paced format. For more information, please refer to the Exam Preparation Guide provided for each certification exam.

**Do the mandatory training courses cover all the material I need to pass the exam?**

While the mandatory courses address many areas tested in the Saviynt Certification exams, they do not cover all the necessary content. Additionally, hands-on experience is crucial for passing the exams. For more information, please refer to the Exam Preparation Guide.

**What are the benefits of earning a Saviynt Certification?**

Saviynt certification validates the candidate's technical skills associated with Saviynt products. It also provides quantifiable benefits to showcase an applicant's achievements and advance their career as a Saviynt SME.

## How do I register to take a Saviynt Certification exam?

Once you have completed the mandatory training course associated with the exam, you can schedule an appointment for the online proctored exam. Watch the Exam Scheduling Process video listed under the Resources tab.

## What is the exam testing format?

Our professional exams are online and proctored via the [Meazurelearning ProctorU](#) platform. ProctorU uses its proprietary Guardian browser or extension to secure the exams for learners. We recommend that you take our certification exams from a laptop disconnected from the VPN, allowing you to install this software. In our experience, we have noticed that a personal computer generally has a better success rate than a company laptop.

## In which languages are the Saviynt certification exams and Saviynt training available?

At present, our certification exams and training are offered only in English.

## What certification exams are currently available to take?

Currently, we offer two categories of exams:

1.  **For the general public:** The target audience for these exams is the University graduates and entry-level IT professionals interested in working with cybersecurity technologies.

    - Only one exam is available under this category today, which is the Saviynt Identity Security for AI Age (ISAA) certification exam.

2.  **For authorized Saviynt Partners & Customers**: The target audience for these professional certification exams is Identity Security Design Engineers, Implementation Specialists, and Identity Security Architects.

    Multiple exams are available under this category:

    - Saviynt Certified IGA Professional (SCIP) (aligned with IGA Level 100 training)
    - Saviynt Certified Advanced IGA Professional (SCAIP) (aligned with IGA Level 200 training)
    - Saviynt Certified PAM Professional (SCPP) (aligned with PAM Level 100 training)

Saviynt University will be rolling out more exams in the coming days. Please refer to the Certification Program section for more details.

### Who should earn the Saviynt Certified IGA Professional Certification?

This certification is exclusively available to affiliated partners and customers. The Saviynt Certified IGA Professional (SCIP) certification validates an individual's knowledge and skills to implement, manage, and deploy primary use cases involving Saviynt Identity Governance and Administration Solutions. Job roles associated with this certification include consultants, engineers, developers, and administrators with at least 1-3 months of experience using the Saviynt IGA platform.

### Who should earn the Saviynt Certified Advanced IGA Professional Certification?

This certification is exclusively available to affiliated partners and customers. The Saviynt Certified Advanced IGA Professional (SCAIP) certification validates an individual's knowledge and skills to implement, manage, and deploy medium-high complexity use cases involving Saviynt Identity Governance and Administration Solutions. Job roles associated with this certification include consultants, engineers, developers, and administrators with 3-6 months of experience using the Saviynt IGA platform.

### Who should earn the Saviynt Certified PAM Professional (SCPP) certification?

This certification is exclusively available to affiliated partners and customers. It targets individuals with the skills to implement and manage basic to medium complexity use cases. A hands-on experience of 1 to 3 months in identity security solutions using Saviynt PAM is recommended.

### If I had completed the IGA L100 course before December 31, 2019, would my training count as a prerequisite to the Saviynt Certified IGA Professional exam?

Yes, you are eligible to take the Saviynt Certified IGA Professional exam. However, as you may not have access to the Litmos portal, you must contact us at certification@saviynt.com for assistance scheduling the exam. Also, mention the IGA L100 course details, such as session date and mode of learning, which you completed in the email you are writing to us.

### What minimum passing score is required to achieve the Saviynt Certified IGA Professional status?

You must earn a passing score of 70% to achieve the Saviynt Certified IGA Professional status.

## What is the minimum passing score required to achieve the Saviynt Certified Advanced IGA Professional status?

You must earn a passing score of 65% to achieve the Saviynt Certified Advanced IGA Professional status.

## Will I see my preliminary exam results pass/fail on the screen upon completing my test?

Yes, the exam result is displayed on the screen immediately after submitting the exam. You will also receive an email with a copy of your results. If you pass the exam, you will receive digital credentials via email from our credential partner, Accredible. You can even share with your colleagues and friends via social networking sites.

## How long is the certification valid?

Saviynt certifications are valid for 24 months from the issue date.

## Can I schedule the Saviynt Certified IGA Professional exam before completing the Saviynt IGA L100 training?

No. Completing the IGA L100 training is necessary for scheduling the Saviynt Certified IGA Professional exam.

## What is the exam rescheduling policy?

You can cancel or reschedule the exam up to 24 hours before the scheduled appointment without any additional fee. To reschedule an exam within the ProctorU Platform, click the reschedule button on your "My-Sessions" page.

If you miss an appointment, you will have to forfeit the exam fee and will not be eligible for any refund. You can register again for the exam 24 hours after the initial scheduled exam. Missing the exam does not result in "failed" status.

## What should I do in case of an emergency?

If an emergency directly hampers your ability to attempt the exam with a sound mind, please contact candidatesupport@meazurelearning.com. Please provide complete information about the situation and legitimate documentation. Meazurelearning's ProctorU platform considers these situations on a case-by-case basis, after which your request to reschedule will be processed. You could also visit the ProctorU Test-Taker Library for more information.

**What is the exam retake policy?**

Applicants who do not pass the certification exam will have to wait for 24 hours before they are eligible to reappear. There is no limit to the number of exam attempts; however, you must pay the full exam fee for each attempt.

**I am unable to complete my exam due to technical difficulties. Who do I contact?**

For any issues connecting with the online proctor or technical problems during the exam, please email them at [candidatesupport@meazurelearning.com](mailto:candidatesupport@meazurelearning.com). You could also copy [certification@saviynt.com](mailto:certification@saviynt.com) on your communication with Meazurelearning ProctorU.

# Specific exam-related questions:

*Saviynt Identity Security for AI Age (ISAA) - FAQs*

**What is ISAA?**

The Saviynt Identity Security for AI Age (ISAA) is a new credential offered by Saviynt that validates the basic skills and knowledge in areas across Saviynt Identity Cloud solutions for both new and experienced technical students.

**Who should earn the ISAA?**

The ISAA is for anyone new to the industry, whether a newly graduated student, someone changing careers, or someone working in the industry and looking for advancement opportunities. It is built for those keen to grow their careers with Saviynt.

**How do I prepare for the ISAA exam?**

The best way to prepare for the exam is to take the **ISAA – Exam Prep Series** self-paced training course published on the Saviynt University Learning Portal.

**Is the ISAA a prerequisite for the higher Saviynt certification exams?**

No. The Saviynt Certified Professional (SCP) and Saviynt Certified Advanced Professional (SCAP) exams are for a higher-level, more advanced certification aligned to an implementation specialist and administrator job. Experienced candidates may earn the SCP/SCAP without first earning the ISAA.

*Saviynt Certified IGA Professional (SCIP) – FAQs*

**What is SCIP?**

The Saviynt Certified IGA Professional (SCIP) examination is a beginner-level certification for the Saviynt Identity Governance and Administration (IGA) platform.

**Who should earn the SCIP certification?**

This certification is exclusively available to affiliated partners and customers. It is designed for individuals with the skills to implement and manage use cases ranging from basic to medium complexity. Candidates should have 1 to 3 months of hands-on experience with identity security solutions using Saviynt IGA.

**What is the best way to prepare for the SCIP exam?**

The preparation is generally a 2-step process:

- Complete the mandatory Saviynt IGA Level 100 training.
- Practice the training labs and gain hands-on experience as an identity security professional.

**How long is this certification valid for?**

The certification is valid for two years from the date of passing the exam.

**Do I need to pass the Saviynt IGA Professional certification exam before taking the Advanced IGA Professional exam?**

While obtaining a professional-level certification is beneficial for identity security professionals, passing the Saviynt Certified IGA Professional exam is not a prerequisite for the Saviynt Certified Advanced IGA Professional exam.

Additionally, passing a higher-level certification automatically renews the expiration date of lower-level certifications to match the higher-level certification's expiration date. For example, if you pass the Saviynt Certified Advanced Professional exam after the Professional exam, the Professional exam's expiration will align with that of the Advanced exam.

### *Saviynt Certified Advanced IGA Professional (SCAIP) – FAQs*

### What is SCAIP?

The Saviynt Certified Advanced IGA Professional (SCAIP) examination is the advanced series exam for Saviynt IGA.

### Who should earn the SCAIP certification?

This certification is exclusively available to affiliated partners and customers. It targets individuals with the skills to implement and manage medium-high complexity use cases. A hands-on experience of 3 to 6 months in identity security solutions using Saviynt IGA is recommended.

### What is the best way to prepare for the SCAIP exam?

The preparation is generally a 2-step process:

- Complete the mandatory Saviynt IGA Level 200 training.
- Practice the training labs and gain hands-on experience by participating in real-world implementation projects (if possible) as an identity security professional.

### How long is this certification valid for?

The certification is valid for two years from the date of passing the exam.

**Do I need to pass the Saviynt IGA Professional certification exam before taking the Advanced IGA Professional exam?**

While obtaining a professional-level certification is beneficial for identity security professionals, passing the Saviynt Certified IGA Professional exam is not a prerequisite for the Saviynt Certified Advanced IGA Professional exam.

Additionally, passing a higher-level certification automatically renews the expiration date of lower-level certifications to match the higher-level certification's expiration date. For example, if you pass the Saviynt Certified Advanced Professional exam after the Professional exam, the Professional exam's expiration will align with that of the Advanced exam.

*Saviynt Certified PAM Professional (SCPP) – FAQs*

**What is SCPP?**

The Saviynt Certified PAM Professional (SCPP) examination is a beginner-level certification for the Saviynt Privileged Access Management (PAM) platform.

**Who should earn the SCPP certification?**

This certification is exclusively available to affiliated partners and customers. It targets individuals with the skills to implement and manage basic to medium complexity use cases. A hands-on experience of 1 to 3 months in identity security solutions using Saviynt PAM is recommended.

**What is the best way to prepare for the SCPP exam?**

The preparation is generally a 2-step process:

- Complete the mandatory Saviynt PAM Level 100 training.
- Practice the training labs and gain hands-on experience by participating in real-world implementation projects (if possible) as an identity security professional.

**How long is this certification valid for?**

The certification is valid for two years from the date of passing the exam.

**Can I take the Saviynt PAM Professional certification exam before taking the IGA certification exams?**

Yes, since the SCPP exam is mapped to the Saviynt Privileged Access Management (PAM) platform, it is independent of the IGA exams.

## Saviynt Certified IGA Professional (SCEP) – FAQs

**What is SCEP?**

The Saviynt Certified EIM Professional (SCEP) examination is a beginner-level certification for the Saviynt External Identity Management.

**Who should earn the SCEP certification?**

This certification is exclusively available to Saviynt's affiliated partners and customers. It is designed for individuals with the skills to implement and manage use cases ranging from basic to medium complexity. Candidates should have 1 to 3 months of hands-on experience with identity security solutions built around Saviynt IGA and EIM.

**What is the best way to prepare for the SCIP exam?**

The preparation is generally a 2-step process:

- Complete the mandatory Saviynt EIM Level 100 training.
- Practice the training labs and gain hands-on experience.

**How long is this certification valid for?**

The certification is valid for two years from the date of passing the exam.

**Do I need to pass the Saviynt IGA Professional certification exam before taking the Saviynt EIM Professional exam?**

Passing the Saviynt Certified IGA Professional (SCIP) exam is not a prerequisite for the Saviynt Certified EIM Professional (SCEP) exam.

For more information, visit: https://saviynt.com/university
Visit the ProctorU Test-Taker Library for certification exam requirements
Reach out to certification@saviynt.com for certification-exam related questions
Reach out to training.support@saviynt.com for training-related questions