

Premier Navigator Hybrid Integration

Connect Everything. Securely.



Problem Statement

Organizations that depend on legacy or proprietary systems — such as Premier Navigator — often encounter substantial integration hurdles when implementing modern Identity Governance and Administration (IGA) platforms like Saviynt. Premier Navigator does not support industry-standard integration protocols like REST or SCIM APIs, which are commonly used by contemporary identity solutions. Instead, it relies solely on flat text file exports, which are incompatible with the data formats required by Saviynt. This lack of compatibility hinders smooth identity ingestion and disrupts key governance processes such as access reviews, role mapping, and lifecycle automation. As a result, organizations face reduced visibility and potential compliance risks.

Customer Value

The Premier Navigator Hybrid Integration serves as a strategic link between legacy platforms and modern identity governance frameworks, enabling organizations to onboard and manage identities from systems that lack support for contemporary integration standards. It brings previously disconnected or manually managed applications into the fold of comprehensive visibility, governance, and compliance.

To address this integration gap, a custom-built solution was developed within the Saviynt ecosystem. This hybrid integration parses, transforms, and ingests flat text file exports

into Saviynt-compatible formats. By automating this workflow, it ensures accurate data onboarding and normalization. Provisioning activities are executed through ITSM platforms such as ServiceNow via ticket-based workflows, enabling manual provisioning while preserving full governance and auditability of access controls. This hybrid strategy effectively mitigates challenges associated with missing APIs, inconsistent data structures, and manual operational overhead.

Customer validation

This hybrid integration was successfully deployed at a regional financial institution utilizing Premier Navigator for core banking operations. The organization previously struggled with delays, errors from manual file handling, and limited visibility into user access. With the implementation of the hybrid solution, user data exported from Premier Navigator is now automatically parsed and ingested into Saviynt on a scheduled basis. This has enabled the institution to conduct regular access reviews and certifications within Saviynt, while also generating ITSM tickets for provisioning workflows. As a result, the organization achieved a 40% improvement in access certification accuracy and significantly closed audit-related gaps.

Solution Benefits:

- Enables file-based data ingestion from legacy systems that lack modern integration capabilities.
- Applies transformation logic to convert raw text files into structured formats compatible with Saviynt (e.g., CSV, JSON).
- Facilitates identity governance independently of native API availability.
- Automates scheduled parsing and ingestion to significantly reduce manual effort.
- Delivers clean, consistently formatted, and properly mapped data for seamless integration into Saviynt workflows.
- Minimizes processing time and mitigates the risk of human error.
- Integrates with ITSM platforms to generate provisioning tickets directly from Saviynt.
- Maintains full visibility with end-to-end tracking and approval workflows for all provisioning activities.
- Ensures comprehensive audit logging and accountability for access changes, even when provisioning is performed manually.

Solution Benefits

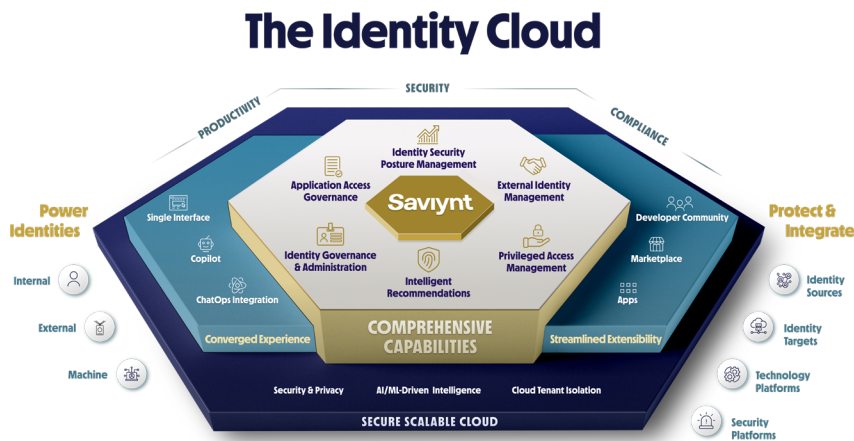
The Premier Navigator Hybrid integration delivers a transformative shift by automating the traditionally manual process of identity data ingestion, significantly accelerating user onboarding and reducing operational overhead. By bridging the gap between legacy systems and modern identity governance frameworks, this solution empowers organizations to enforce role-based access controls, maintain continuous compliance, and improve overall

identity lifecycle management. It enhances data accuracy, minimizes human errors, and strengthens audit readiness — all critical for highly regulated industries such as finance and healthcare.

To facilitate implementation and stakeholder alignment, a detailed solution mapping diagram is available. This visual representation outlines each step of the integration pipeline: exporting user data from Premier Navigator, parsing and transforming flat files into Saviynt-compatible

formats, importing data through Saviynt's identity job flows, and initiating provisioning requests through ITSM platforms like ServiceNow. The diagram clarifies how data moves across systems, highlights transformation logic, and demonstrates how manual provisioning actions are governed through structured workflows. This hybrid approach not only modernizes legacy infrastructure but also aligns identity processes with broader digital transformation and security initiatives.

The Identity Cloud combines core identity security capabilities in a single platform that enhances security while reducing costs and management headaches.



ABOUT PARTNER

Inspira Enterprise is a global Cybersecurity Risk Management & Digital Transformation service provider across the Americas, Asia Pacific, Middle East, India and Africa regions. Inspira offers end-to-end cybersecurity services spanning advisory, transformation and operations powered by its proprietary iSMART2 (Intelligent | Simplified | Measurable | Adaptive | Risk Based | Threat Centric | Tailored) framework to mitigate cyber threats and risks. Connect with Inspira to build a flexible framework for IT orchestration and strengthen core business security with best-in-class cybersecurity solutions. Read more: www.inspiraenterprise.com.

ABOUT SAVIYNT

Saviynt is the leading identity governance platform built for the cloud. It helps enterprise customers accelerate modern cloud initiatives and solve the toughest security and compliance challenges in record time. The Saviynt Enterprise Identity Cloud converges IGA, granular application access, cloud security, and privileged access into the industry's only enterprise-grade SaaS solution.

Next Steps

- View the extensive library of integrations at <https://saviynt.com/integrations> to see detailed information and implementation guides designed to help you get the most from the Enterprise Identity Cloud.

Saviynt

Headquarters, 1301 E
El Segundo Bl, Suite D, El Segundo, CA
90245, United States

310. 641. 1664 | info@saviynt.com
www.saviynt.com