

Application Onboarding Tool

Connect Everything. Securely.

Saviynt
glownexus

Problem Statement

The application onboarding process is a vital yet often complex aspect of Identity and Access Management (IAM) implementations. It involves coordination among various stakeholders — business owners, developers, project managers, and end users. Managing this cross-functional effort can be time-consuming, prone to errors, and resource-heavy. In large enterprises, information is frequently siloed across teams and dispersed across multiple tools, making the process even more challenging.

To address these issues, we developed the Glownexus App Onboarding Accelerator — a comprehensive solution designed to simplify, automate, and streamline the entire onboarding workflow. It enhances visibility and reporting capabilities while enabling efficient data queries. The tool generates and assigns structured onboarding requests containing all application-specific details and supports application prioritization, helping teams align more effectively and reduce operational friction.

Solution Overview

The Application Onboarding Accelerator is a SaaS-based solution designed to streamline the creation and management of application onboarding requests through a modern, user-friendly interface. It facilitates the end-to-end onboarding process — from request initiation to integration and reporting — while improving collaboration between stakeholders.

Solution Flow

• Initiation

- The Glownexus team onboards the designated customer team administrator into the Application Onboarding Accelerator platform, enabling access and configuration for their organization.

• Request Creation

- The **Application Owner** initiates onboarding requests through the accelerator, providing all necessary functional and technical information required for Saviynt integration.
- Supporting documentation is completed and uploaded as part of the request.
- The Application Owner also completes a priority assessment, helping to determine the overall criticality and urgency of the onboarding request.

• Onboarding Request Processing

- **Developers** log into the Accelerator to access request details, review the submitted information, and begin the Saviynt integration process.
- Applications can be reassigned to different developers as needed for workload distribution.
- Developers utilize built-in tools within the Accelerator to:
 - Access pre-populated JSON templates for connection setup and API operations (e.g., creating Security Systems and Endpoints).
 - Retrieve reusable onboarding resources such as frequently used queries, application mapping documents, and bulk upload CSV templates to speed up the process.
- Once integration is complete, the developer marks the request as closed within the system.
- Additional utilities, such as user data comparison tools, are available to support the integration process.

Enhanced Developer Productivity

- Developers benefit from quick access to commonly used queries, sample connection JSONs, and standardized CSV templates.
- Simplifies object creation through direct integration with Saviynt APIs.
- Built-in tools enable developers to compare and analyze data efficiently.
- Consolidates all application onboarding information into a single request, reducing the need for rework and repetitive communication.
- Eliminates reliance on spreadsheets or custom workflows within ticketing systems for tracking and managing application onboarding.
- Supports application prioritization based on organization-defined criteria, ensuring alignment with business needs.

Unified Dashboard for All Stakeholders

- Business users gain a centralized view of all onboarding requests, complete with visual reports and dashboards.
- Onboarding teams can manage priorities and access all related data in one place, improving coordination and decision-making.
- All application-related documents and information are stored centrally for easy retrieval and auditing.
- Ready-to-use reports provide fast insights, reducing manual effort in reporting and status tracking, criteria, ensuring alignment with business needs.

Solution Flow

• Reporting

- Stakeholders — including both customer and developer teams — can view and export onboarding request statuses and reports in CSV or Excel formats.
- Built-in filters allow users to generate customized reports based on specific parameters (e.g., application type, request status, etc.).
- A robust search feature supports quick retrieval of requests using keywords such as application name or requester details.

Solution Benefits

Centralized Source of Truth

All application integration-related data is housed in a single, easy-to-navigate platform. The intuitive interface ensures that users can access and manage onboarding information efficiently, eliminating data silos and fragmentation.

Automation and Operational Efficiency

The tool minimizes manual effort by automating key components of the onboarding process. With pre-built templates for connection parameters, sample JSONs, and bulk upload formats, developers and business users can reduce onboarding time and effort by up to 50%.

Structured and Streamlined Workflow

The App Onboarding Accelerator follows a defined process that ensures tasks are executed in a consistent and orderly manner. From request

creation to completion, users can track progress in real time, prioritize activities, and collect information through standardized onboarding questionnaires.

Improved Cross-Functional Collaboration

With its user-friendly design, the platform enables smooth collaboration between technical teams, business stakeholders, and external vendors. Real-time dashboards and live status updates help ensure everyone stays aligned and informed throughout the onboarding lifecycle.

Complete Visibility and Control

Gain end-to-end visibility into all onboarding activities and application integration data. Whether reviewing the status of a specific request or analyzing historical performance, the centralized platform empowers users to effectively monitor and manage every aspect of the process.

Real-Time Reporting and Insights

Stakeholders can view up-to-date request statuses through visual dashboards, including customizable pie charts and exportable lists. Filters allow users to drill down by specific parameters, delivering accurate insights into the current state of application onboarding.

Intelligent Chatbot Assistant

An integrated chatbot enhances the user experience by offering instant answers and guidance. It helps users navigate the platform, access frequently used features, and quickly retrieve details related to specific applications or onboarding requests.

Automation & Intelligent Developer Assistance

- Automates key aspects of the application onboarding process, streamlining workflows and reducing manual effort.
- Continuously evaluates API updates and integrates emerging technologies, including AI and machine learning, to enhance the tool's capabilities.
- Includes a user-friendly chatbot that assists with queries, guides users through documentation, and helps navigate the platform efficiently.

The Application Onboarding Accelerator is a SaaS tool. Users can be created locally in the Application for individuals.

SSO can also be configured depending upon the feasibility and requirements.

IAM Application Onboarding Accelerator – Key Problem Areas

Designed to streamline IGA application onboarding by addressing key productivity and speed challenges.



No unified view for business teams, program managers, and IGA integration teams.



Information scattered across emails and spreadsheets slows down response times.



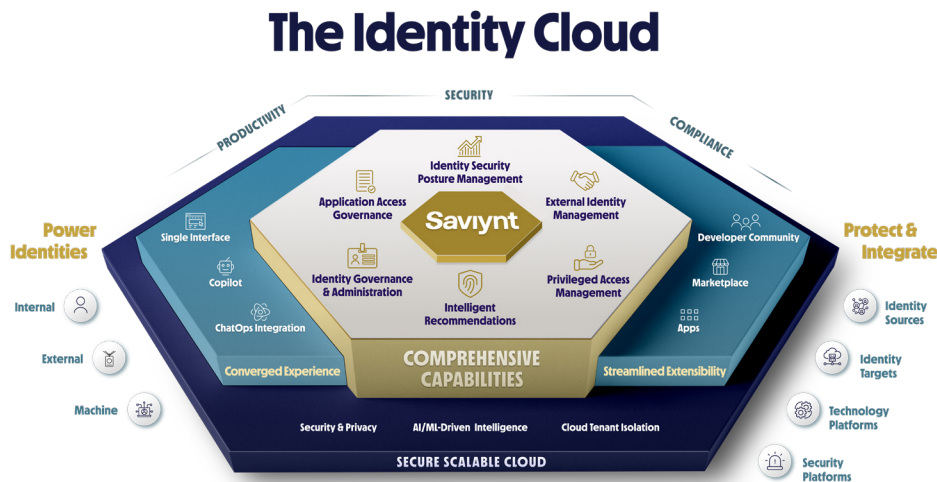
No automation for initiating object creation in the IGA tool, increasing dependency on manual tasks.

In large IAM programs, application onboarding often extends timelines and costs due to complex processes and limited automation.

Feature Category	Glownexus Accelerator	Competitors' Best Offering
Risk Assessment	✔ Built-in risk calculation	✗ Not available
User Assistance	✔ Basic chatbot with pre-built queries	✗ No interactive assistance
Template Library	✔ 6 application types + queries	⚠ Limited templates
Multi-Persona Support	✔ 4 distinct personas	⚠ Basic role separation
Developer Automation	✔ Comprehensive toolkit	⚠ Basic API support
Advanced Reporting	✔ Full dashboard suite	⚠ Basic tracking
Testing Integration	✔ Dedicated testing accelerator	✗ Not integrated
Chaos Prevention	✔ High-volume management	✗ Not addressed
Business Process Support	✔ BA questionnaires & templates	⚠ Limited business focus

Legend: ✔ = Strong capability ⚠ = Basic/limited capability ✗ = Not available

The Identity Cloud combines core identity security capabilities in a single platform that enhances security while reducing costs and management headaches.



ABOUT PARTNER

At Glownexus, we collaborate closely with our Partners in software solutions, service delivery, and advisory services. We are continually expanding our Partner ecosystem to ensure we deliver the best solutions and services to our customers. We focus on understanding our customers' needs and goals. Through open communication and teamwork, we customize our solutions to help them succeed. Our skilled team is dedicated to providing the support and resources customers need to reach their objectives and thrive. By embracing the latest globally recognized standards, we demonstrate our unwavering commitment to upholding the highest levels of Environmental, Social, Governance (ESG), and Information Security practices.

ABOUT SAVIYNT

Saviynt is the leading identity governance platform built for the cloud. It helps enterprise customers accelerate modern cloud initiatives and solve the toughest security and compliance challenges in record time. The Saviynt Enterprise Identity Cloud converges IGA, granular application access, cloud security, and privileged access into the industry's only enterprise-grade SaaS solution.

Next Steps

- View the extensive library of integrations at <https://saviynt.com/integrations> to see detailed information and implementation guides designed to help you get the most from the Enterprise Identity Cloud.

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