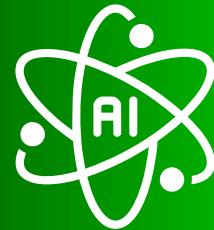


AI-Driven Automation for Faster, Smarter Application Onboarding



Problem Statement

Organizations continue to struggle with efficiently onboarding applications into their Identity Governance and Administration (IGA) solutions and the application onboarding programs are often slow and fail to realize the full potential of IGA solution. The most common challenges are:

- Lack of a proper application inventory, including ownership and prioritization details
- Onboarding applications at scale
- No standard mechanism and channel for engagement with application teams / owners, tracking status of application onboarding lifecycle and any required follow-ups
- Collecting application data timely & accurately and documenting all the captured requirements
- Analysis of application complexity and identification of the right connector for integration
- Missing role and entitlement descriptions

Introduction about Solution Exchange Offering and how it solves complex issues for Customers.

IdentityXpress Application Onboarding solution simplifies the traditionally slow and error-prone onboarding process by enabling AI-Driven Automation for Faster, Smarter Application Onboarding and addresses these challenges by:

- Integrating with multiple data sources to build a complete application

inventory and centralize the onboarding process for improved visibility

- Standardizing the data collection & validation via an intuitive, self-service, wizard-based interface
- Streamlining communications process and aligning expectations with different stakeholders
- Automated and version-controlled requirement tracking
- Onboarding applications efficiently by automatically creating documents, code and configuring the connectors
- Enabling entitlement mapping and description creation
- Providing real-time tracking and reporting of onboarding progress through interactive dashboards

Customer Validation

A Fortune 500 multinational organization that is world's third-largest retailer with 370,000 identities (Employees, Supply chain partners, Warehouse vendors, IT contractors) and more than 2,000 business applications.

CyberSolve is responsible for their entire IAM program that started with eliminating technical debt in the IGA landscape and has since evolved to leverage IdentityXpress for:

- Expediting their application onboarding program for IGA
- Application import from IDP and automated application creation/modification in SSO

Customer Value

IdentityXpress empowers IAM leaders and application owners in the following ways:

- Seamlessly integrates with Leading IAM tools.
- Enables application onboarding at scale with leading Identity Governance & Administration, Access Management and Privileged Access Management solutions.
- By reducing manual effort and improving data accuracy, IdentityXpress accelerates onboarding timelines, and ensures audit-ready compliance from the start. This also helps organizations to achieve a faster return on their IGA investment.
- Enhances collaboration with application teams and owners by progressing as per their pace of work, thereby enhancing the success rate of onboarding.
- The IdentityXpress Dashboard provides continuous visibility and actionable insights through intuitive charts, automated metrics, and guidance for faster and informed decision-making.

The IdentityXpress solution offers the following benefits:

Self-service for Application Owners:

- Accelerated onboarding:** AI-driven agents and wizard-driven guided forms simplify requirement gathering.
- Independent data submission:** Application owners can submit data directly through the self-service portal, reducing email chains.
- Improved collaboration:** Reduces manual communication delays and streamlines approvals.

Intelligent Configuration Automation:

- Accurate configurations:** Automatically extracts application data from chats, documents, and forms.
- Secure automation with compliance across the onboarding process:** Auto-generates IAM-ready configurations in real-time with built-in code automation.

Comprehensive Onboarding Analytics Dashboard for Visibility:

- Holistic overview:** Track app onboarding count, status by

stage (stuck/failed/success), and regulatory mapping.

- Trend insights:** Visualize onboarding patterns, trends and performance over time.
- Drill-down analytics:** Start with high-level metrics and zoom into detailed actionable, fine-grained data that drive continuous improvement.

Generative AI Executive Assistant:

Get immediate answers and guidance through an integrated AI assistant — no complex navigation required. Ask direct questions about IAM status, risks, and performance, and receive real-time recommendations and remediation strategies to accelerate decision-making and issue resolution.

Actionable Operational Insights & Compliance Monitoring:

Gain real-time visibility into IAM performance with dynamic visual dashboards and automated metrics. Monitor SLA adherence and monitor compliance readiness through intelligent scoring that highlights gaps before they become risks.

Solution Benefits

Onboard Faster: Reduce onboarding effort by 40-50%.

Consistent Processes: Implement a repeatable, scalable approach to application onboarding.

Engaged Stakeholders: Drive higher compliance through empowered teams and business owners.

Resolve Issues Quickly: Address IAM issues 30-50% faster, minimizing downtime and operational risk.

Smarter Risk Management: Improve decision-making and mitigate risks with actionable insights.

Provides cost savings compared to traditional techniques between 25-50% depending on the number of applications

Improves the user experience through an intuitive interface and collections process thus reducing organizational fatigue

About Partner

CyberSolve is a global specialist IAM solutions provider. As a rapidly growing, tech versatile firm, CyberSolve leverages a range of technologies, innovative techniques, and global execution methodologies to solve all kinds of IAM challenges faced by businesses, institutions, and governments.

Working across North America, APAC and EMEA, CyberSolve teams have helped initiate as well as rejuvenate hundreds of identity-first security programs for Identity Governance, Access Controls, Privileged Access Management, Consumer IAM and Zero Trust Access.

Next Steps

View the extensive library of integrations a <https://saviynt.com/integrations> to see detailed information and implementation guides designed to help you get the most from the Enterprise Identity Cloud.

About Saviynt

Saviynt empowers enterprises to secure their digital transformation, safeguard critical assets, and meet regulatory compliance. With a vision to provide a secure and compliant future for all enterprises, Saviynt is recognized as an industry leader in identity security whose cutting-edge solutions protect the world's leading brands, Fortune 500 companies and government organizations. For more information, please visit www.saviynt.com.

