



Saviynt IGA for MSPs Training Datasheet

Saviynt Inc.
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Course Overview

Saviynt IGA for MSPs self-paced course is designed to enable Service Partners to manage and configure Saviynt's Enterprise Identity Cloud (EIC). In this course, you will learn how to triage issues more effectively, learn about best practices and troubleshooting methodologies. You will learn about various data archiving options and application monitoring features available in EIC for improved performance. The course also covers Application Log analysis directly from the user interface.

Course Duration

- Two (2) hours of self-paced training

Target Audience

- Managed Service Partners, Customers and Employees

Delivery Methods

- 100% Self-paced

Pre-requisite

- IGA L100, or, IGA L200 Training (Self-Paced/ILT)

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand UI branding and Image changes from Saviynt UI.
- Manage label changes from Saviynt UI.
- Manage certificates from Saviynt UI.
- Manage SSO configuration from Saviynt UI.
- Manage extensions (custom jars), drivers and GSP modifications from Saviynt UI.
- Understand Job History Archival
- Understand Request History Archival.
- Learn how to use Job Failure Notification Setup on Connection Level
- Learn how to Test Connection Job setup
- Learn about Job Monitoring and Alerting and Assured Compliance package through - Control Center and Analytics
- Describe application logs in Saviynt - various service logs.
- Understanding the Saviynt Object Schema.
- Understanding Feature Based Authorization.
- Learn how to use Data Analyzer to tackle data discrepancies.
- Learning about the best practices around Configurations.
- Learn how to troubleshoot connectivity related issues.

Course Modules

01 | Introduction to Saviynt IGA for MSPs Training

- Introduction to the course, pre-requisite, and course roadmap.

02 | Self Service Operations In Saviynt

- How do I perform UI branding and Image changes from Saviynt UI?
- How do I perform label changes from Saviynt UI?
- How do I manage certificates from Saviynt UI?
- How do I manage SSO configuration from Saviynt UI?
- How do I manage extensions (custom jars), drivers from Saviynt UI?
- How do I manage GSP modifications from Saviynt UI?

03 | Archival Tasks in Saviynt

- Job History Archival
- Request History Archival

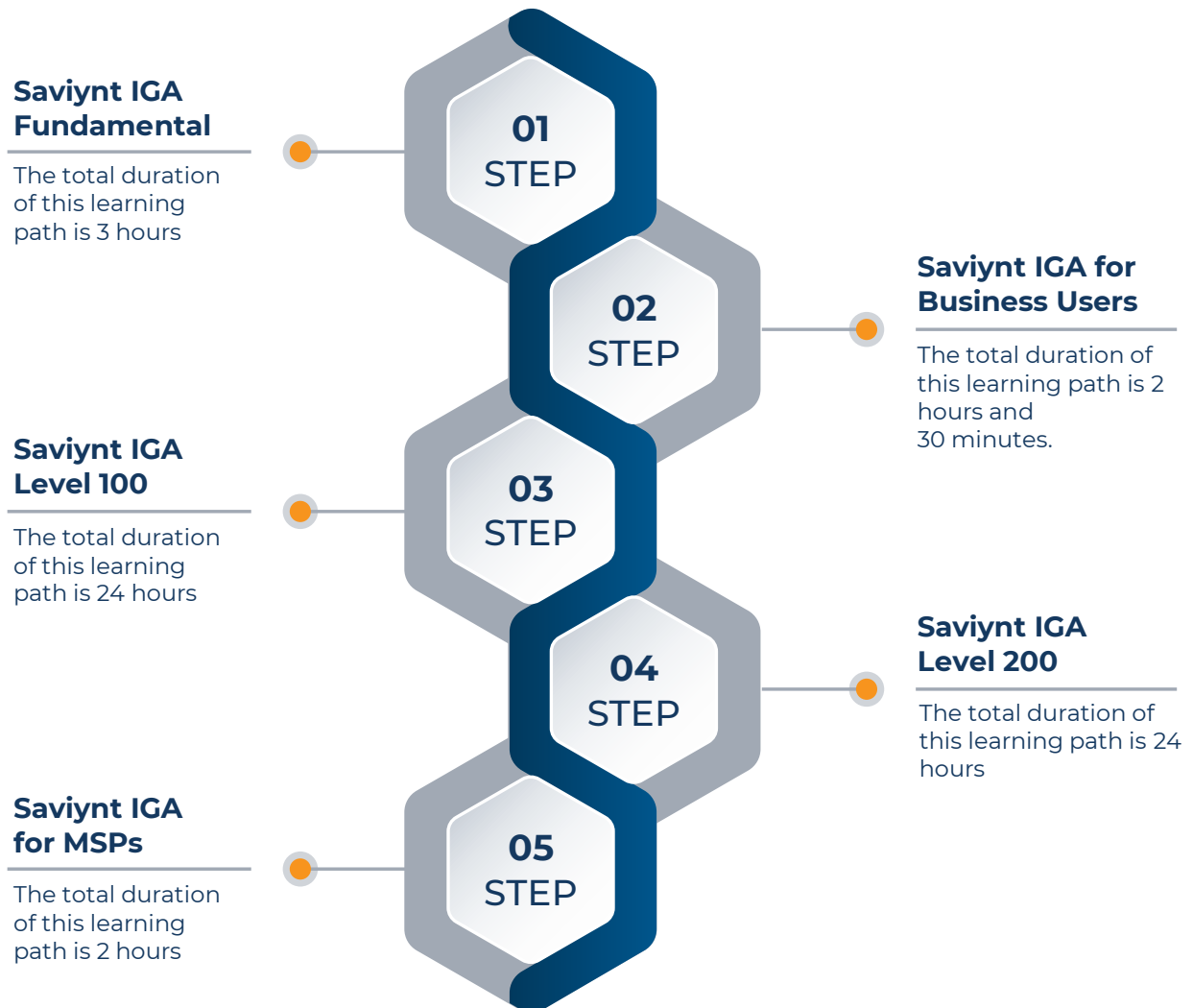
04 | Monitoring the Saviynt App

- Job Failure Notification Setup on Connection Level
- Test Connection Job setup
- Job Monitoring and Alerting Package - Control Center and Analytics
- Assured Compliance Package - Control Center and Analytics

05 | How to triage issues in Saviynt?

- All about application logs in Saviynt - various service logs.
- Understanding the Saviynt Object Schema.
- Understanding Feature Based Authorization.
- Using Data Analyzer to tackle data discrepancies.
- Best practices around Configurations.
- Troubleshooting Connectivity related issues

Recommended course order for IGA learners



Upon Training Completion

On successfully completing the Saviynt IGA for MSPs course, Saviynt will provide you with a course completion certificate. A sample of the certificate is shown below:



Training Enrollment Process for Customer

Please follow the process mentioned below to get the participants registered for training:

STEP 01

01

Identify your training needs



STEP 02

02

Discuss the training needs with your assigned Saviynt Customer Success Manager/Director (CSM)



STEP 03

03

CSM will submit your nomination for the selected training to the Saviynt Education Services team



STEP 04

04

Learning path access will be granted as per the schedule.

