



# Saviynt IGA L100 Training Datasheet

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## Course Overview

Saviynt IGA L100 training focuses on covering the core concepts of the Saviynt IGA solution. This course provides a good preview of all the important IGA features and the capabilities that Saviynt offers. After attending this training, the learner will obtain the knowledge and skills required to configure various features, navigate the user interface, understand the common use cases, and perform administrative tasks against your identity infrastructure. This course is built on Saviynt EIC v24.x.

### Course Duration

- Three (3) days of instructor-led classroom training
- 40% lecture, 60% hands-on lab

### Target Audience

- IDM Consultants
- IDM Managers

### Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Onsite
- Self-Paced

### Lab Environment

- The lab environment for this training will be available for 14 calendar days

# Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand how Saviynt's EIC can transform your enterprise.
- Understand the navigation of the Saviynt EIC user interface.
- Learn the basic concepts and terminologies related to IGA.
- Learn about how to import user and application data to build an identity warehouse.
- Understand the difference between connected and disconnected applications.
- Understand SSO implementation.
- Learn about EICs Application Onboarding and Management.
- Learn about the SAV Roles.
- Learn how to request application access for yourself and others.
- Understand how to set up an access request approval process using Workflows.
- Understand the automation of provisioning birthright access and other access for employees using Technical and User Update Rules.
- Learn about Email Templates and SMTP.
- Understand about Certifications.
- Learn about the features and configurations of various Access Reviews.
- Understand how to identify and resolve different risks in your identity application using Attestation.
- Learn about how to create different actionable reports using Saviynt Analytics.
- Learn about the Control Centre.
- Understand the basic concepts related to SOD.
- Understand the different Saviynt integrations with ServiceNow.
- Understand Saviynt APIs.
- Learn about various best practices and troubleshooting scenarios.

# Course Modules

## 01 | Company Overview and Course Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 100 Training

## 02 | Getting Started

- Introduction to IGA
- EIC Architecture
- Concepts and Terminologies
- Types of Applications
- Application Operations
- Saviynt Tasks - Overview
- EIC Authentication and Authorization - Intro
- Walkthrough of EIC
- Database and Data Analyzer

## 03 | EIC Building Blocks

- SSO Implementation Introduction and examples
- SAV Roles
- EIC UI Customization
- EIC Certificate Management
- Best practices and troubleshooting

## 04 | Building Identity Warehouse

- Introduction
- User Import
- Application Onboarding and Management
- Application Data Import
- Designing a warehouse
- Best practices and troubleshooting

## 05 | Access Request System

- Access Request System - Overview
- Types of Access Requests
- Approval Logic - Management and Configuration
- Email Templates and SMTP
- Setting up Access Request for Applications and User Onboarding
- Best practices and troubleshooting

## 06 | Rules and Policies

- Policies
- Technical Rules
- Setting up Technical Rules
- User Update Rules
- Setting up User Update Rules
- Best practices and troubleshooting

## 07 | Certifications

- Certifications Overview
- User Manager Access Review - Feature Overview
- User Manager Access Review – Configuration Overview
- Entitlement Owner Access Review – Feature Overview
- Entitlement Owner Access Review – Configuration Overview
- Role Owner Access Review – Feature Overview
- Role Owner Access Review – Configuration Overview
- Application Owner Access Review- Feature Overview
- Application Owner Access Review- Configuration Overview
- Miscellaneous Features
- Best practices and troubleshooting

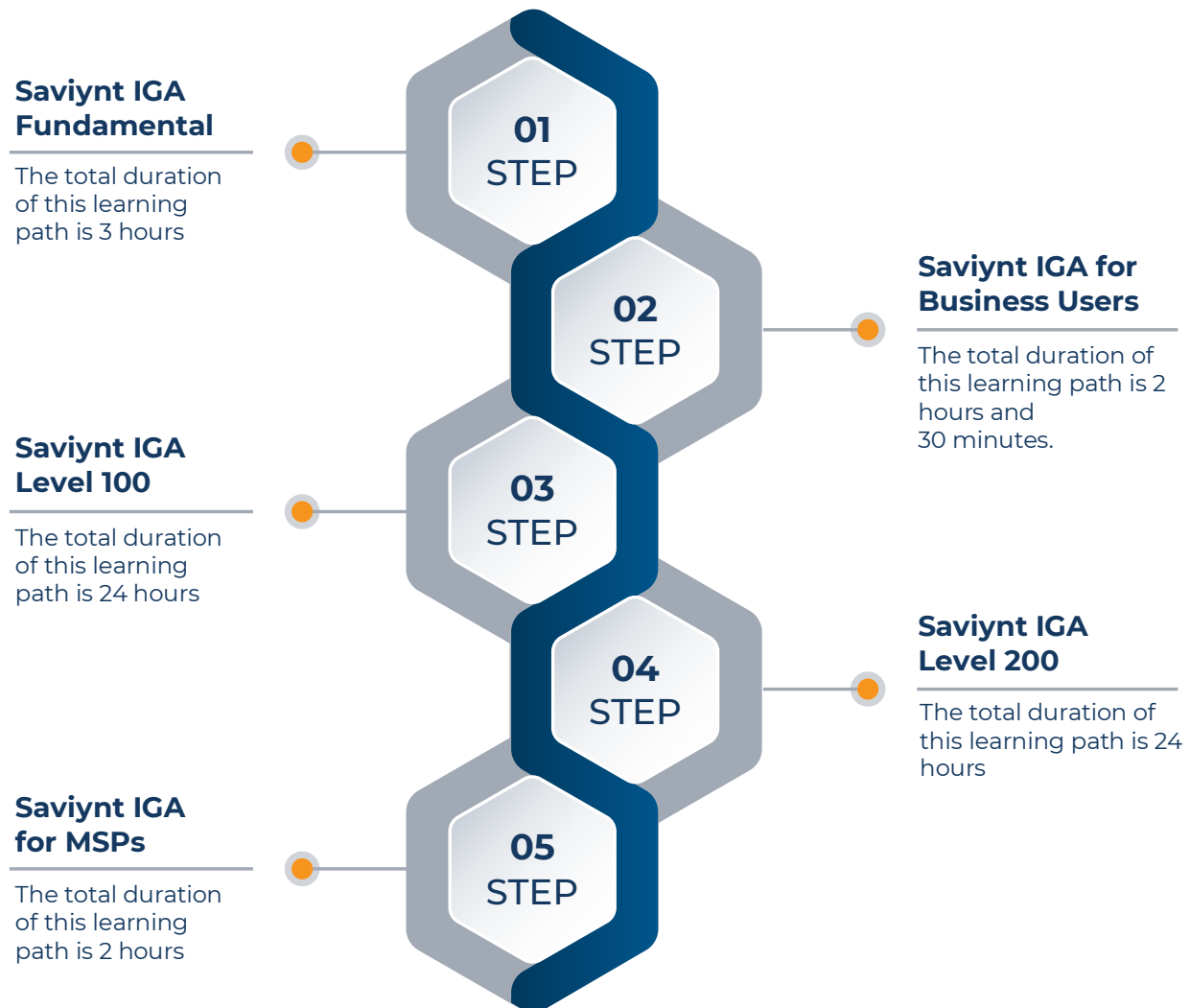
## 08 | EIC Intelligence and Control Centre

- Intelligence Overview
- Data Analyzer
- Types of Analytics
- Dashboards
- Overview of Control Centre
- Best practices and troubleshooting

## 09 | Miscellaneous

- Saviynt Exchange Overview
- Introduction to SOD
- Saviynt integration with Servicenow
- Saviynt APIs

## Recommended course order for IGA learners



## Upon Training Completion

On successfully completing the Saviynt L100 IGA training course, Saviynt will provide you with a course completion certificate. A sample of the certificate is shown below:



# Training Enrollment Process for Customer

Please follow the process mentioned below to get the participants registered for training:

## STEP 01

01

Identify your training needs



## STEP 02

02

Discuss the training needs with your assigned Saviynt Customer Success Manager/Director (CSM)



## STEP 03

03

CSM will submit your nomination for the selected training to the Saviynt Education Services team



## STEP 04

04

Learning path access will be granted as per the schedule.

