



Saviynt IGA Level 200 [v2023] Training Datasheet

Saviynt Inc.
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Course Overview

The Level 200 training is the next level of IGA training that Saviynt offers. This three-day, hands-on training provides you with the advanced knowledge, skills, and abilities to achieve competence in deploying complex identity solutions using Saviynt IGA. The training provides a deep-dive preview of the IGA features such as Advanced Access Request capabilities, Rest connectors, Saviynt APIs, Service Account Management, Group Management in EIC, Advanced Intelligence and Saviynt integration with Servicenow. This course is built on EIC v2023.x.

Course Duration

- Three (3) days of instructor-led classroom training
50% lecture, 50% hands-on lab

Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Onsite
- Self-Paced

Target Audience

- IDM Consultants/Architects/Experts
- IDM Managers

Lab Environment

The lab environment for the in-person and virtual classroom training will be available for 7 calendar days

Pre-requisite

- Saviynt IGA Level 100 training or Equivalent knowledge and administration experience

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about the advanced capabilities of Access Request System
- Learn about the different Rest connector integrations.
- Understand how to use Saviynt APIs for different use cases.
- Understand Service Account Management and configurations.
- Learn about Group Management in Saviynt.
- Onboard Active Directory and manage AD groups.
- Understand the concepts of Duplicate Identity Management.
- Learn about the EIC integration with Servicenow.
- Learn about Role Mining and Role Management.
- Set up Peer Access Analytics for recommendations.

Course Modules

01 | Course Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 200 Training

02 | Access Request System – Advanced

- Introduction
- Workflow Management and Administration
- Bulk Request submission
- Roles - Introduction
- Access Request for Enterprise Roles
- Access Request for Application Roles
- Access Request for Emergency Access Roles
- Account Management in EIC
- Password Management
- Custom Form Creation using Dynamic Attributes
- Best practices and troubleshooting

03 | REST Connector and Saviynt APIs

- REST Integration Overview and prerequisites
- REST connector - Import use cases
- REST connector - Provisioning
- REST connector – Deprovisioning
- REST use case – Rest-Supported Application
- Saviynt REST API overview and guide
- Saviynt EIC API Reference – Postman
- Saviynt API use case – Create Request
- Saviynt API use case – Request Approval
- Saviynt API use case - Service account
- Saviynt API use case - AD Group Management
- Saviynt API use case – Analytics
- Best practices and troubleshooting

04 | Service Account Management

- Introduction
- Reconciliation of Service Accounts
- Service Account Management – Configurations
- Request for Creation of Service Account
- Request for Modification of Service Account
- Automated Ownership Transfer of Service Accounts
- Segregation of Duties for Service Accounts
- Delegation features for Service Accounts
- Password Policy for Service Accounts
- Service Account Campaign
- Request for Removal of Service Accounts
- Best practices and troubleshooting

05 | Group Management in EIC

- Introduction
- Active Directory Group Management – Overview
- AD Group Management – Configuration Overview
- Create AD Groups
- Request Access for Newly Created AD Groups
- Update AD Groups
- Entitlement Owner Certification
- Delete AD Groups
- Best practices and troubleshooting

06 | Intelligence - Duplicate Identity Management

- Duplicate Identity Management - Overview
- Duplicate Identity Management during user import
- Duplicate Identity Management via detective Job

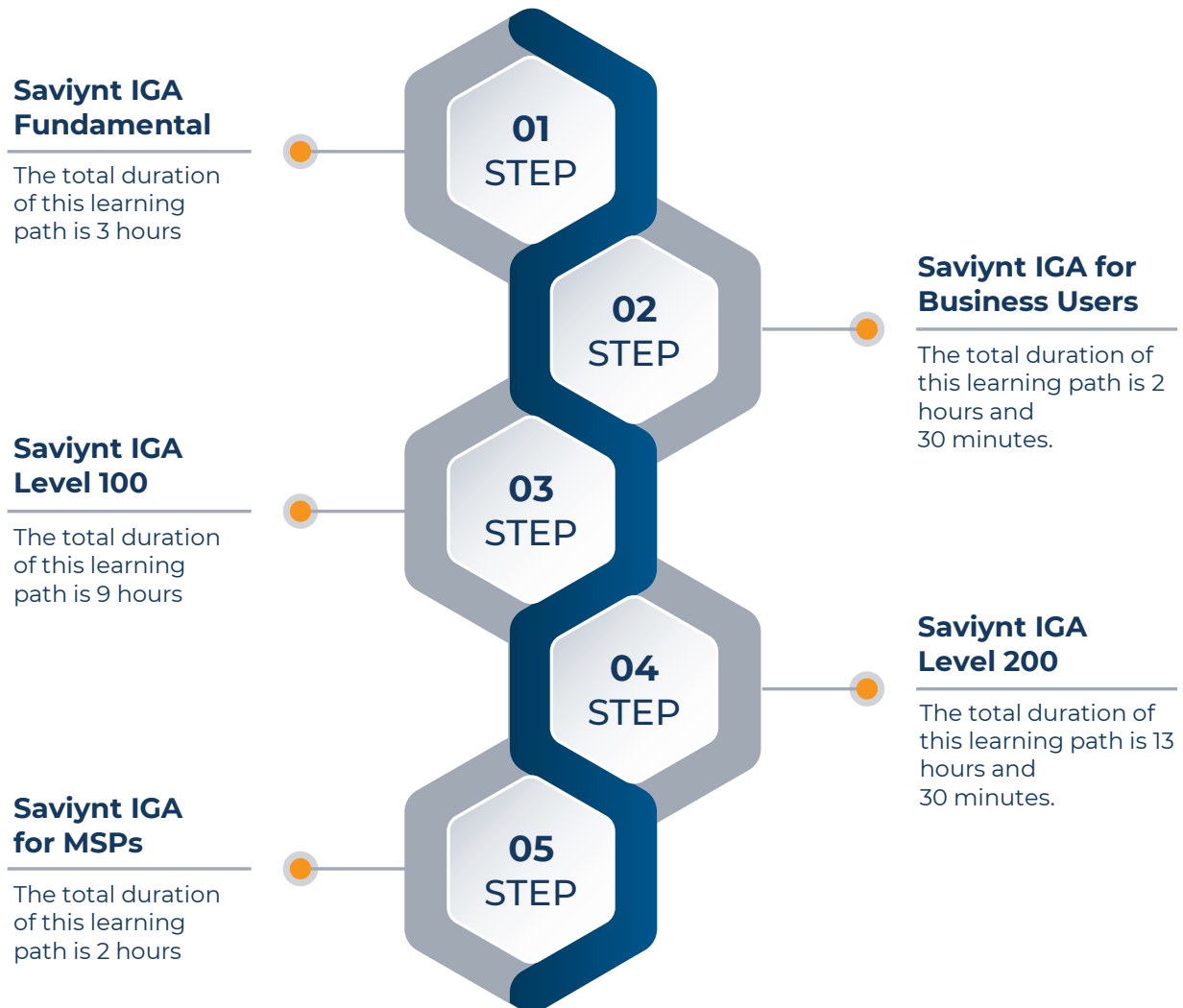
07 | EIC integration with ServiceNow

- Introduction to ServiceNow
- Integration of Saviynt with ServiceNow
- ServiceNow as Managed Application
- ServiceNow as Ticketing system
- Saviynt App for ServiceNow
- Best practices and troubleshooting

08 | Intelligence – Advanced (Optional)

- Role Mining - Overview
- Role Lifecycle
- Create Roles using Role Mining
- Modify existing Roles from Workbench
- Peer Access Analytics
- Best practices and troubleshooting

Recommended course order for IGA learners



Upon Training Completion

On successfully completing the Saviynt IGA L200 v2020 training course, Saviynt will provide you a course completion certificate. Sample of the certificate is shown below:



Training Enrollment Process for Customer

Please follow the process mentioned below to get the participants registered for training:

STEP 01

01

Identify your training needs



STEP 02

02

Discuss the training needs with your assigned Saviynt Customer Success Manager/Director (CSM)



STEP 03

03

CSM will submit your nomination for the selected training to the Saviynt Education Services team



STEP 04

04

Learning path access will be granted as per the schedule.

