



Saviynt IGA Marathon Training Datasheet

Saviynt Inc.
Authored by: Saviynt Education Services

Course Overview

The IGA Marathon training aims to enhance your knowledge and skill to use and implement Saviynt's Enterprise Identity Cloud (EIC) platform. During this five-day hands-on training we will cover content from both IGA L100 and IGA L200 courses. This course is built on Saviynt EIC v24.x.

Course Duration

- Five (5) days of instructor-led classroom training
- 40% lecture, 60% hands-on lab

Target Audience

- IDM Consultants/Architects/Experts
- IDM Managers

Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Self-Paced
- Onsite

Lab Environment

- The lab environment for this training will be available for 14 calendar days

IGA Level 100 Training

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand how Saviynt's EIC can transform your enterprise.
- Understand the navigation of the Saviynt EIC user interface.
- Learn the basic concepts and terminologies related to IGA.
- Learn about how to import user and application data to build an identity warehouse.
- Understand the difference between connected and disconnected applications.
- Understand SSO implementation.
- Learn about EICs Application Onboarding and Management.
- Learn about the SAV Roles.
- Learn how to request application access for yourself and others.
- Understand how to set up an access request approval process using Workflows.
- Understand the automation of provisioning birthright access and other access for employees using Technical and User Update Rules.
- Learn about Email Templates and SMTP.
- Understand about Certifications.
- Learn about the features and configurations of various Access Reviews.
- Understand how to identify and resolve different risks in your identity application using Attestation.
- Learn about how to create different actionable reports using Saviynt Analytics.
- Learn about the Control Centre.
- Understand the basic concepts related to SOD.
- Understand the different Saviynt integrations with ServiceNow.
- Understand Saviynt APIs.
- Learn about various best practices and troubleshooting scenarios.

Course Modules

01 | Company Overview and Course Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 100 Training

02 | Getting Started

- Introduction to IGA
- EIC Architecture
- Concepts and Terminologies
- Types of Applications
- Application Operations
- Saviynt Tasks - Overview
- EIC Authentication and Authorization - Intro
- Walkthrough of EIC
- Database and Data Analyzer

03 | EIC Building Blocks

- SSO Implementation Introduction and examples
- SAV Roles
- EIC UI Customization
- EIC Certificate Management
- Best practices and troubleshooting

04 | Building Identity Warehouse

- Introduction
- User Import
- Application Onboarding and Management
- Application Data Import
- Designing a warehouse
- Best practices and troubleshooting

05 | Access Request System

- Access Request System - Overview
- Types of Access Requests
- Approval Logic - Management and Configuration
- Email Templates and SMTP
- Setting up Access Request for Applications and User Onboarding
- Best practices and troubleshooting

06 | Rules and Policies

- Policies
- Technical Rules
- Setting up Technical Rules
- User Update Rules
- Setting up User Update Rules
- Best practices and troubleshooting

Course Modules

07 | Certifications

- Certifications Overview
- User Manager Access Review - Feature Overview
- User Manager Access Review – Configuration Overview
- Entitlement Owner Access Review – Feature Overview
- Entitlement Owner Access Review – Configuration Overview
- Role Owner Access Review – Feature Overview
- Role Owner Access Review – Configuration Overview
- Application Owner Access Review- Feature Overview
- Application Owner Access Review- Configuration Overview
- Miscellaneous Features
- Best practices and troubleshooting

08 | EIC Intelligence and Control Centre

- Intelligence Overview
- Data Analyzer
- Types of Analytics
- Dashboards
- Overview of Control Centre
- Best practices and troubleshooting

09 | Miscellaneous

- Saviynt Exchange Overview
- Introduction to SOD
- Saviynt integration with Servicenow
- Saviynt APIs

IGA Level 200 Training

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about the advanced capabilities of Access Request System
- Learn about the different Rest connector integrations.
- Understand how to use Saviynt APIs for different use cases.
- Understand Service Account Management and configurations.
- Learn about Group Management in Saviynt.
- Onboard Active Directory and manage AD groups.
- Understand the concepts of Duplicate Identity Management.
- Learn about the EIC integration with Servicenow.
- Learn about Role Mining and Role Management.
- Set up Peer Access Analytics for recommendations.

Course Modules

01 | Course Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 200 Training

02 | Access Request System – Advanced

- Introduction
- Workflow Management and Administration
- Bulk Request submission
- Roles - Introduction
- Access Request for Enterprise Roles
- Access Request for Application Roles
- Access Request for Emergency Access Roles
- Account Management in EIC
- Password Management
- Custom Form Creation using Dynamic Attributes
- Best practices and troubleshooting

03 | REST Connector and Saviynt APIs

- REST Integration Overview and prerequisites
- REST connector - Import use cases
- REST connector - Provisioning
- REST connector – Deprovisioning
- REST use case – Rest-Supported Application
- Saviynt REST API overview and guide
- Saviynt EIC API Reference – Postman
- Saviynt API use case – Create Request
- Saviynt API use case – Request Approval
- Saviynt API use case - Service account
- Saviynt API use case - AD Group Management
- Saviynt API use case – Analytics
- Best practices and troubleshooting

04 | Service Account Management

- Introduction
- Reconciliation of Service Accounts
- Service Account Management – Configurations
- Request for Creation of Service Account
- Request for Modification of Service Account
- Automated Ownership Transfer of Service Accounts
- Segregation of Duties for Service Accounts
- Delegation features for Service Accounts
- Password Policy for Service Accounts
- Service Account Campaign
- Request for Removal of Service Accounts
- Best practices and troubleshooting

05 | Group Management in EIC

- Introduction
- Active Directory Group Management – Overview
- AD Group Management – Configuration Overview
- Create AD Groups
- Request Access for Newly Created AD Groups
- Update AD Groups
- Entitlement Owner Certification
- Delete AD Groups
- Best practices and troubleshooting

06 | Intelligence - Duplicate Identity Management

- Duplicate Identity Management - Overview
- Duplicate Identity Management during user import
- Duplicate Identity Management via detective Job

07 | EIC integration with ServiceNow

- Introduction to ServiceNow
- Integration of Saviynt with ServiceNow
- ServiceNow as Managed Application
- ServiceNow as Ticketing system
- Saviynt App for ServiceNow
- Best practices and troubleshooting

08 | Intelligence – Advanced (Optional)

- Role Mining - Overview
- Role Lifecycle
- Create Roles using Role Mining
- Modify existing Roles from Workbench
- Peer Access Analytics
- Best practices and troubleshooting

Recommended course order for IGA learners

Saviynt IGA Fundamental

The total duration of this learning path is 3 hours

**01
STEP**

Saviynt IGA for Business Users

The total duration of this learning path is 2 hours and 30 minutes.

**02
STEP**

Saviynt IGA Level 100

The total duration of this learning path is 24 hours

**03
STEP**

Saviynt IGA Level 200

The total duration of this learning path is 24 hours

**04
STEP**

Saviynt IGA for MSPs

The total duration of this learning path is 2 hours

**05
STEP**

Upon Training Completion

On successfully completing the Saviynt IGA Marathon training course, Saviynt will provide you a course completion certificate. Sample of the certificate is shown below:



Training Enrollment Process for Customer

Please follow the process mentioned below to get the participants registered for training:

STEP 01

01

Identify your training needs



STEP 02

02

Discuss the training needs with your assigned Saviynt Customer Success Manager/Director (CSM)



STEP 03

03

CSM will submit your nomination for the selected training to the Saviynt Education Services team



STEP 04

04

Learning path access will be granted as per the schedule.

