

Saviynt IGA Level 200 Training

Training Datasheet

Authored by: Saviynt University

Learning Path Overview

Saviynt IGA Level 200 training provides you with the advanced knowledge, skills, and abilities to achieve competence in deploying complex identity solutions using Saviynt IGA. The training equips you with the IGA features, such as Advanced Access Request capabilities, REST connectors, Saviynt APIs, Service Account Management, Group Management, Advanced Intelligence, and Saviynt integration with ServiceNow. This training is built on the latest version of the Saviynt Identity Cloud.

Learning Path Duration

- 24 hours of learning content
- 20% lecture, 30% demo, and 50% hands-on lab

Target Audience

- IDM Consultants/Architects/Experts
- IDM Managers

Delivery Methods

- Classroom (In-person)
- Virtual classroom (Live-online)
- Onsite
- Self-paced

Lab Environment

- Hands-on labs are included as part of this training

Prerequisites

- Saviynt IGA Level 100 training or equivalent knowledge and administration experience with Saviynt products and features.

Learning Path Objectives

This learning path prepares you to achieve the following objectives:

- Learn about the advanced capabilities of the Access Request System.
- Learn about the different REST connector integrations.
- Understand how to use Saviynt APIs for different use cases.
- Understand Service Account Management and configurations.
- Learn about Group Management in Saviynt.
- Onboard Active Directory and manage AD groups.
- Understand the concepts of Duplicate Identity Management.
- Learn about Role Mining and Role Management.
- Set up Peer Access Analytics for recommendations.
- Learn about the Saviynt Identity Cloud integration with ServiceNow.

Courses and Modules

01 | Saviynt Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 200 Training

02 | Advanced Access Request System

- Introduction
- Workflow Management and Administration
- Bulk Request Submission
- Roles - Introduction
- Access Request for Enterprise Roles
- Access Request for Application Roles
- Access Request for Emergency Access Roles
- Account Management in Saviynt Identity Cloud
- Password Management
- Custom Form Creation Using Dynamic Attributes
- Best Practices and Troubleshooting

03 | REST Connector and Saviynt APIs

- REST Integration Overview and Prerequisites
- REST Connector - Import Use Cases
- REST Connector - Provisioning
- REST Connector – Deprovisioning
- REST Use Case – REST-Supported Application
- Saviynt REST API Overview and Guide
- Saviynt Identity Cloud API Reference – Postman
- Saviynt API Use Case – Create Request
- Saviynt API Use Case – Request Approval
- Saviynt API Use Case - Service Account

04 | Service Account Management

- Introduction
- Reconciliation of Service Accounts
- Service Account Management – Configurations
- Request for Creation of Service Account
- Request for Modification of Service Account
- Automated Ownership Transfer of Service Accounts
- Segregation of Duties for Service Accounts
- Delegation Features for Service Accounts
- Password Policy for Service Accounts
- Service Account Campaign

- Saviynt API Use Case - AD Group Management
- Saviynt API Use Case – Analytics
- Best Practices and Troubleshooting

- Request for Removal of Service Accounts
- Best Practices and Troubleshooting

05 | Group Management in Saviynt Identity Cloud

- Group Management Introduction
- Active Directory Group Management – Overview
- AD Group Management – Configuration Overview
- Create AD Groups
- Request Access for Newly Created AD Groups
- Update AD Groups
- Entitlement Owner Certification
- Delete AD Groups
- Best Practices and Troubleshooting

06 | Advanced Saviynt Intelligence

- Duplicate Identity Management - Overview
- Duplicate Identity Management During User Import
- Duplicate Identity Management via Detective Job
- Best Practices and Troubleshooting

07 | Saviynt Identity Cloud Integration with ServiceNow

- Introduction to ServiceNow
- Integration of Saviynt with ServiceNow
- ServiceNow as a Managed Application
- ServiceNow as a Ticketing system
- Saviynt App for ServiceNow
- Best Practices and Troubleshooting

08 | Role Intelligence (Optional)

- Role Mining - Overview
- Role Lifecycle
- Create Roles Using Role Mining
- Modify Existing Roles from Workbench
- Peer Access Analytics

Upon Training Completion

Saviynt will provide you with a course completion certificate after completing this training course. A sample of the certificate is shown below:

